



3M™ Natural View Screen Protector + Back Skin Warranty

What is the 3M™ Natural View Screen Protector + Back Skin Protectors Lifetime Warranty?

The lifetime warranty applies if the Natural View Screen Protector + Back Skin becomes scratched while protecting your device. 3M offers a replacement Natural View Screen Protector + Back Skin for as long as you own your device. 3M warrants that the Product shall conform to 3M's published specifications for scratch resistance for the term of the original purchaser's original device service plan or warranty agreement, not to exceed one year from the date of purchase of the device under any circumstance. If the form is not completed in full, the warranty is void. Returning the original Natural View Screen Protector + Back Skin is required.

How do I get a replacement screen protector?

- Go to www.3MScreens.com/warranty.
- Click on the Resources tab, and then click on See Our Warranties.
- Download and print the Warranty Replacement Form.
- Complete the Warranty Replacement Form.
- Follow the instructions on the form for mailing address information. Address the envelope, including a return address.
- Put the form and original protector in an envelope. It is a good idea to put a piece of paper or plastic on the backside/adhesive side of the original protector.

You can expect to receive your replacement screen protector within 3 weeks after 3M receives the original Natural View Screen Protector + Back Skin.

Why do I have to return my original product?

To keep your warranty intact for future replacements, you must mail back your original product.

How do I return my original product? Where do I send it for replacement?

You may mail back your original 3M Natural View Screen Protector + Back Skin in a regular-sized envelope. Please mail your original product back to:

RR Donnelley
c/o 3M™ Natural View Screen Protector Warranty Replacement
585 Hale Ave
Oakdale, MN 55128

Will 3M provide me with a free shipping label to mail back my original product?

3M does not provide a pre-paid shipping label. For Natural View returns, you may place the original product in a regular-sized envelope and use a regular stamp to mail it back. Larger size films may require a larger envelope and extra postage. Traceable methods (such as UPS Ground) are not required for returns, but are strongly suggested. 3M is not responsible for lost or damaged mail.



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Is the 'free' replacement really free? Do I have to pay anything out of pocket?

Per the 3M Natural View Lifetime Warranty your replacement screen protector is free.

Potential out of pocket expenses may include:

- Postage and packaging for mailing back your original product
- Shipping and handling for the replacement product
- Potential customs/brokerage fees for receiving the replacement product we ship to you (international customers only)

3M will mail the replacement film to you free of shipping charges to addresses in the United States and Canada.

What is not covered by warranty?

Installation errors are not covered by the replacement warranty. This includes bubbles and trapped debris under the Natural View Screen Protector + Back Skin, as well as incorrect alignment of the film on your device. Please follow the screen protector application instructions on the package carefully, or watch our application video on our website, www.3mscreens.com, before installing your Natural View Screen Protector + Back Skin.

Damage from cleaning or other fluids is not covered by the replacement warranty. Nor is damage from fire, explosion, liquid submersion or discoloration.

This warranty does not apply to Asia Pacific countries and Mexico.