

**40** YEARS  
of  
**GREAT** LIBRARY  
INNOVATIONS



Libraries are as unique as the organisations and people who create them. 3M Library Systems has made it a point to understand every customer in setting up libraries to answer their every need.

From tracking of books to keeping queues short, to controlling running costs and keeping library patrons happy; no matter how big and precious the book collections are, 3M is committed to our customers' success.

Our solutions draw upon 40 years of precious insights and inspirations from customers. It is reflected in ingenious solutions like 3M Tattle-Tape Strips, 3M SelfCheck Systems, RFID Tagging and Barcodes, Return and Sorting Systems, Digital Library Assistants, and so much more.

It has been a journey in which we have discovered the common values we enjoy: quality, reliability, ingenuity, practicality, usability, and the willingness to go that extra mile. These elements and collaboration bring a truly human dimension to libraries.

To our customers and library lovers everywhere, thank you for 40 wonderful years. Keep talking to us at 3M Library Systems!

# Evolving for Efficiency

## A case study of Temasek Polytechnic

Established in 1990, our Library covers 11,450sqm in an 11-storey building with a collection of over 200,000 volumes. On average, we handle 250,000 loans a year. We started working with 3M from the very beginning and through the years, this close working relationship has benefited both 3M and our Library.

In the early years, we faced some challenges in our Library operations, especially in dealing with security matters and handling manual checks and processes. We chose to work with 3M to address these issues as 3M is an established company, well-known for its reliable and innovative products and systems. 3M also works closely with us to obtain feedback about their products for further improvements.

As we grew, our Library embarked on new identification technology. We progressed from an existing 3M™ Tattle-Tape™ EM security and barcode system to enhance productivity by adding RFID (Radio Frequency Identification) Tags and 3M's RFID-based equipment to improve our services and processes. We now use the DLA (Digital Library Assistant) for inventory tracking, Smartcheck for automatic check-in and sorting, and staff workstations for faster check-ins.

3M Library Systems has facilitated faster check-in and shelving of items which has not only made these daily operations more efficient but also increased our productivity. In addition, we can now use the DLA to track in-house usage and search for missing items.

With 3M Library Systems, self-service of loans and returns are available to our patrons. The Smartcheck makes real-time return possible, and that benefits patrons by speeding up the turnaround time of items for circulation again. This has also help free our staff to carry out other tasks.

What do I see being implemented in the Library in 3 to 5 years? I look forward to a full RFID implementation with enhancements in the security features. Perhaps 3M can look into RFID shelves for real time inventory and item availability. Also for 3M to be more environmentally friendly and send instant loan and return confirmation via email or sms, instead of printing receipts. Lastly, it would be great to have enhanced security gates with user friendly card reader access which can also provide patron identification and log items taken out of the Library.

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