

40 YEARS
of
GREAT LIBRARY
INNOVATIONS



Libraries are as unique as the organisations and people who create them. 3M Library Systems has made it a point to understand every customer in setting up libraries to answer their every need.

From tracking of books to keeping queues short, to controlling running costs and keeping library patrons happy; no matter how big and precious the book collections are, 3M is committed to our customers' success.

Our solutions draw upon 40 years of precious insights and inspirations from customers. It is reflected in ingenious solutions like 3M Tattle-Tape Strips, 3M SelfCheck Systems, RFID Tagging and Barcodes, Return and Sorting Systems, Digital Library Assistants, and so much more.

It has been a journey in which we have discovered the common values we enjoy: quality, reliability, ingenuity, practicality, usability, and the willingness to go that extra mile. These elements and collaboration bring a truly human dimension to libraries.

To our customers and library lovers everywhere, thank you for 40 wonderful years. Keep talking to us at 3M Library Systems!



Efficiency, Reliability, Convenience & Productivity

We wanted to give students a total library experience that is in tune with the times. While they are young, we want to be able to encourage and promote the reading habit. Thus, we set up the Lifestyle Library which embraces a lifestyle concept that will appeal to the young. Like modern international mega bookstores, the Lifestyle Library integrates an Internet cafe, music store, board games room, etc, under one roof. This has successfully enticed students to the Library to explore, discover, read and enjoy a variety of print, electronic and multimedia resources for personal, social and recreational interests.

We have 40 staff managing a collection of 206,000 volumes of books, besides a range of media, e-resources and databases in our 7,290 sq m library. We circulate 27,000 items per month, and we have been using 3M Library Systems since 1995.

Before getting the system, there were the usual challenges: long queues because transactions were manual and slow; lag times before the user can borrow another title as items in return bins are not immediately cancelled. There was also no confirmation receipt for returns.

3M Library Systems were implemented to change all these. It was done in stages: (1) 3M self-service issue stations in 1995; (2) Digital Library Assistant in 2000; (3) 3M Self-Service return stations in 2001. In March 2007, we upgraded three 3M self-service issue stations to the 3M V4 series for greater efficiency, reliability, user convenience and staff productivity. Radio Frequency Identification technology (RFID) self-service was implemented for the Feature Films Collection in April 2007.

3M RFID integrates the entire library collection for better organisation besides making self-service loans and returns possible. Now that users can handle this independently, queues have been minimized. This convenience has enhanced customer service.

There is also the assurance of secure transactions through receipts issued for returns. This efficiency in loan transactions also frees time for library staff to do non-routine work.

We will continue to explore and implement technologies to improve operational efficiency and enhance services for our users. stems we think of great customer service, reliability of equipment and responsiveness to customer needs.

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